



Rosgal Quality Policy

Rosgal Ltd aims to provide defect free services to its customers on time and within budget. The Organisation operates a Quality Management System that has gained BS EN ISO 9001: 2015 certification, including aspects specific to the provision of civil engineering services to local authorities and the private sector.

The scope of works are as follows:

Civil Engineering, junction upgrade works and traffic signal works and the Installing, maintain and removing temporary traffic management.

The management is committed to:

1. Develop and improve the Quality Management System
2. Continually improve the effectiveness of the Quality Management System
3. The enhancement of customer satisfaction

The management has a continuing commitment to:

- Ensure that needs and expectations of the identified interested parties are determined and fulfilled.
- Communicate throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
- Establish the Quality Policy and its objectives
- Ensure that the Management Reviews set and review the quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System
- Ensure the availability of resources

The structure of the Quality Management System is defined in our Quality Manual.

All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual.

The Organisation complies with all relevant legal and regulatory requirements.

The Organisation constantly monitors its quality performance and implements improvements when appropriate.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability. Copies of the Quality Policy are made available to all members of staff.

Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

Reviewed and checked annually by Kerry Breheny
Checked March 2020 Reviewed March 2021 or sooner if needed

A handwritten signature in black ink, appearing to read "Garry O'Neill".

Garry O'Neill
Managing Director
Rosgal March 2020

For Review March 2021